

SoftWired Education Ltd

e: info@softwirededucation.com

w: www.softwirededucation.com



Scan Me



FindMe

A Google Chrome Search Extension

Enhance. Reading. Transform. Learning.

Change the way you search online

Software Information Manual

Version 1. January 2024

Cross platform compatibility on Chrome



FindMe a google chrome cross-platform search extension

Where Discovery Meets Efficiency



Everything begins with research, but what if you struggle to start?

Poor focus and concentration, difficulties with motivation, high levels of fatigue, pain, distractibility, feeling overwhelmed or finding the process daunting – all these difficulties make it so much harder to begin research tasks and the more people struggle, the easier it is to put it to one side.

Active reading is critical and a strategy that every university endorses, but wading through pages and pages of text on line can just feel too much. You can use CTRL + F to find a key word, but it is only one word at a time, and when you search for the next word, you forget the previous one. How can you find, read, and keep track of all the important information on the page?

FindMe enables you to search for all your key words at once: they are colour coded to help

with memory and associations, but you can change the colours to suit; you can search by case and word sensitivity; see where key words are combined, jump to them in an instant and even lock in on the key text using the visor feature.

In short, FindMe helps students to get started with research, minimises the stress, builds confidence, increases efficiency, and enables them to read actively.

**Enhance. Reading. Transform.
Learning.**

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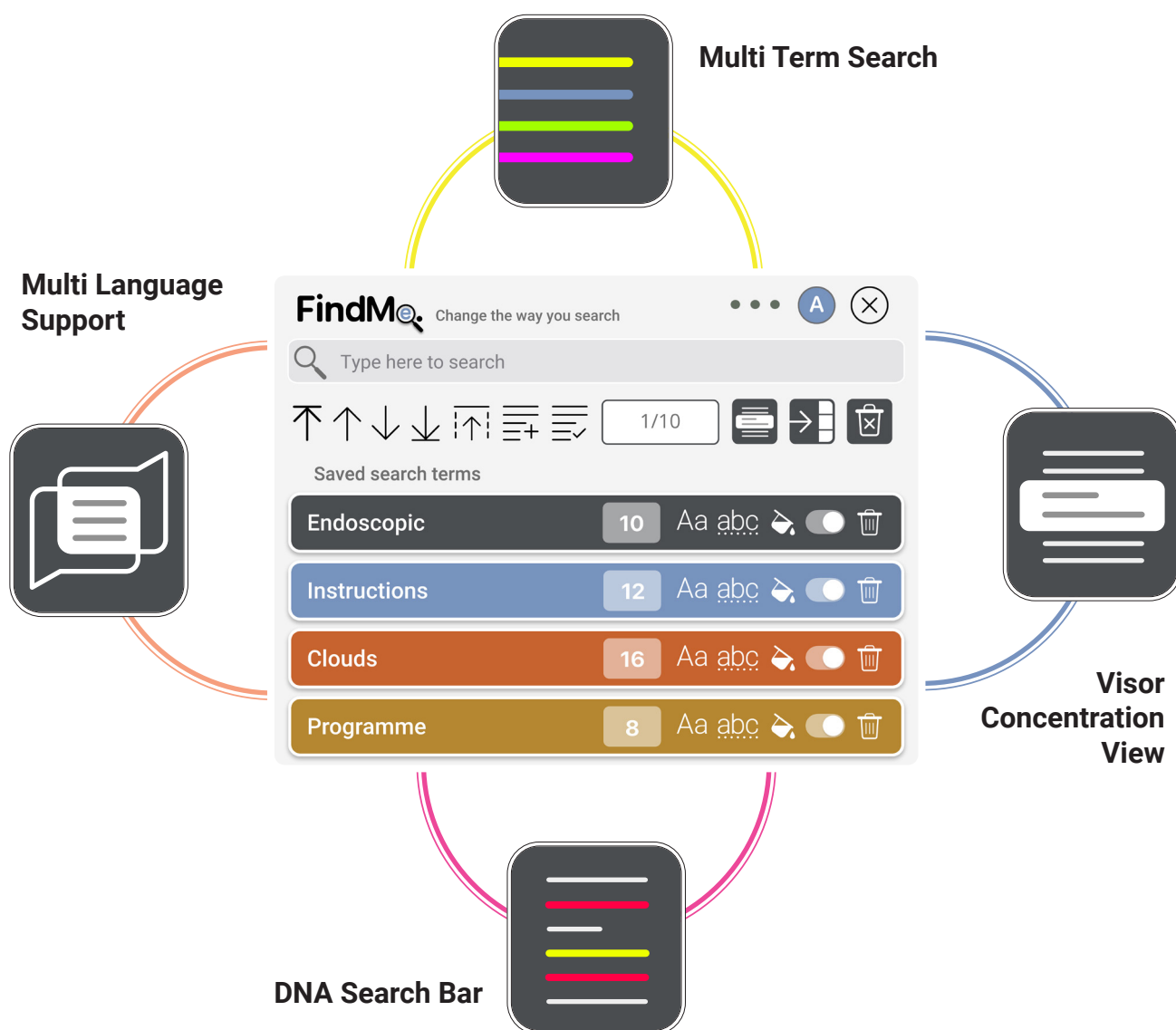
FindMe Software Overview

A Google Chrome Search Extension

Our multi-term search tool is more than a gateway to information; it's a dynamic search partner that encourages active reading, aiding you in your academic and professional success. Designed for efficiency and available on Windows and Mac on Chrome,

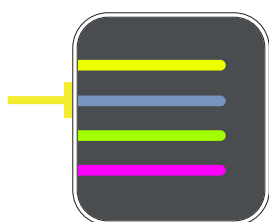
it empowers users, including those with dyslexia and other learning disabilities, to sift through extensive text and long documents and focus on key information. This tool encourages active reading and enhances understanding and engagement with written text.

Key Software Feature List



FindMe - The multi term search tool. Feature Overview

Feature List Summary



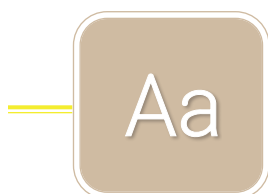
Multi-term Search

Search four terms at once. Colour code each term for clarity, caps lock, full case word search and more. Scan long documents with ease target research points. Participate in active reading engage your concentration.



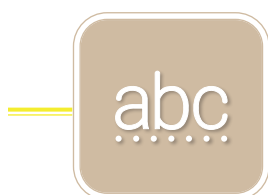
Colour Picker

Color-coding search terms is vital for clarity and efficiency, especially useful when searching up to four phrases or words simultaneously. By assigning different colours for each term it becomes easier to distinguish in complex text, such as complex academic or research reports. Making it easier to identify and compare their occurrences and contexts.



Caps Only On/Off Search

Case sensitivity enhances search precision, crucial in technical documentation, code or academic contexts where case differences are significant. Activating this feature distinguishes between proper nouns and common words. This level of specificity leads to more accurate and efficient information retrieval, thereby streamlining the research process.



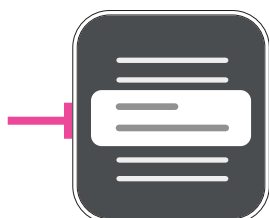
Whole Word Search

Word sensitivity in web browser searches offers refined outcomes for targeted results. Searching for partial words like 'prove' can yield broader results such as 'improve', while whole-word-only searches focus on the exact term. This approach to search enhances specificity and relevance in your results.



DNA Search Bar

Provides a visual representation of where terms appear on the page, transforming how you navigate through extensive research papers or lengthy PubMed articles. The DNA bar highlights key terms on a built-in scrollbar, enabling users to jump to specific terms based on their positions on the term line in the scrollbar.



Visor Focused Concentration View

Identify key terms then activate the visor for enhanced clarity. The visor helps to identify and pinpoint the exact location of each key search term by creating a dark overlay around it. For additional clarity, the visor size can be adjusted to provide a more focused or expansive view.



Multi-Lingual Search Support

Multilingual support Engaging English language learners and non-native English speakers to quickly find the text information they need.

Download & Installation Guide with a Web URL Link

Released: January 2024
FindMe, Software Version 1.0

For the most up to date documentation please see:
www.softwirededucation.com/user-manuals

Welcome to the installation guide for FindMe. This step by step walkthrough will assist you through the process of adding FindMe to your Google Chrome browser on compatible Windows or macOS devices.

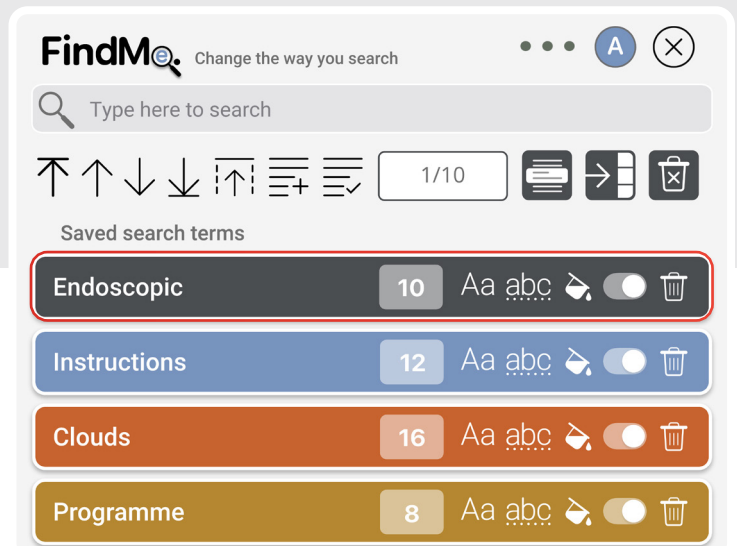
FindMe searches websites and online publications. Search text for a word, a phrase, multiple words, or multiple phrases, and Find Me will pick out and colour-code each time they appear, helping you to navigate the text efficiently and effectively.

01. Prerequisites

Before we begin the installation, please ensure that you have:

A stable internet connection: A stable internet connection is required for downloading Chrome and the FindMe extension from the Chrome Web Store.

Google Chrome: The latest up to date version of Google Chrome installed on your windows or mac computer. If you do not currently have Google Chrome installed, you can download it from the official Chrome website:



FindMe Interface

<https://www.google.com/chrome>

- **The minimum chrome compatible version is 114.**
- **Device Compatibility:** FindMe is designed for use on a desktop or laptop computer running the latest version of Chrome on MacOS or Windows. **It is currently not available for the chrome mobile browsers** on smartphones or tablets for either platform.

02. Installation Steps

Note: Your educational institute workplace provider or disability student allowance supplier or partner will provide you with a direct URL Link to the Google Chrome Store to download FindMe.



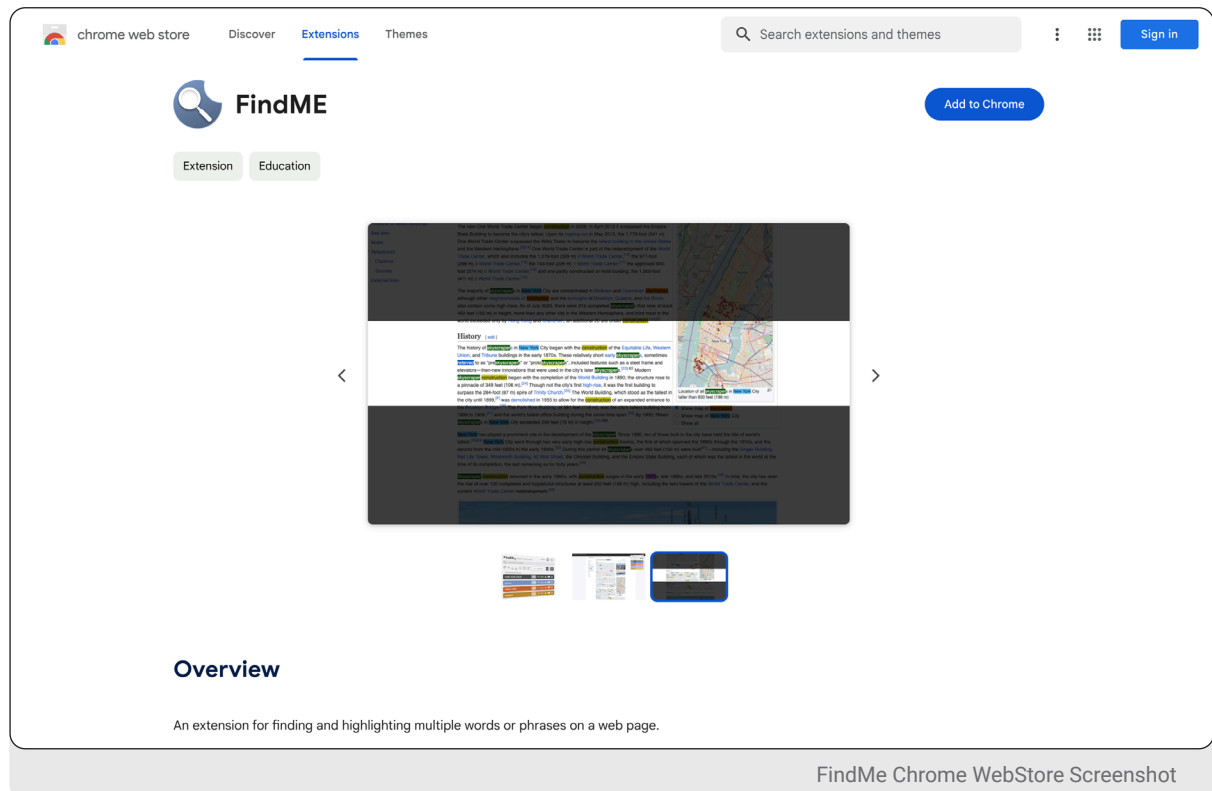
Step 1: Open your Google Chrome Browser

- Launch the Chrome browser on your computer.

- Either click on the website URL link sent to you by your provider in your email or word document. Or copy and paste the URL link into your browsers search bar and press enter.
- If your provider has only supplied you with a serial number and this instruction

manual please click on this hyperlink to be directed to the chrome store. The direct download link is:

<https://chromewebstore.google.com/detail/findme/binnelaecdennjcbflochhiedkphgicb>



FindMe Chrome WebStore Screenshot

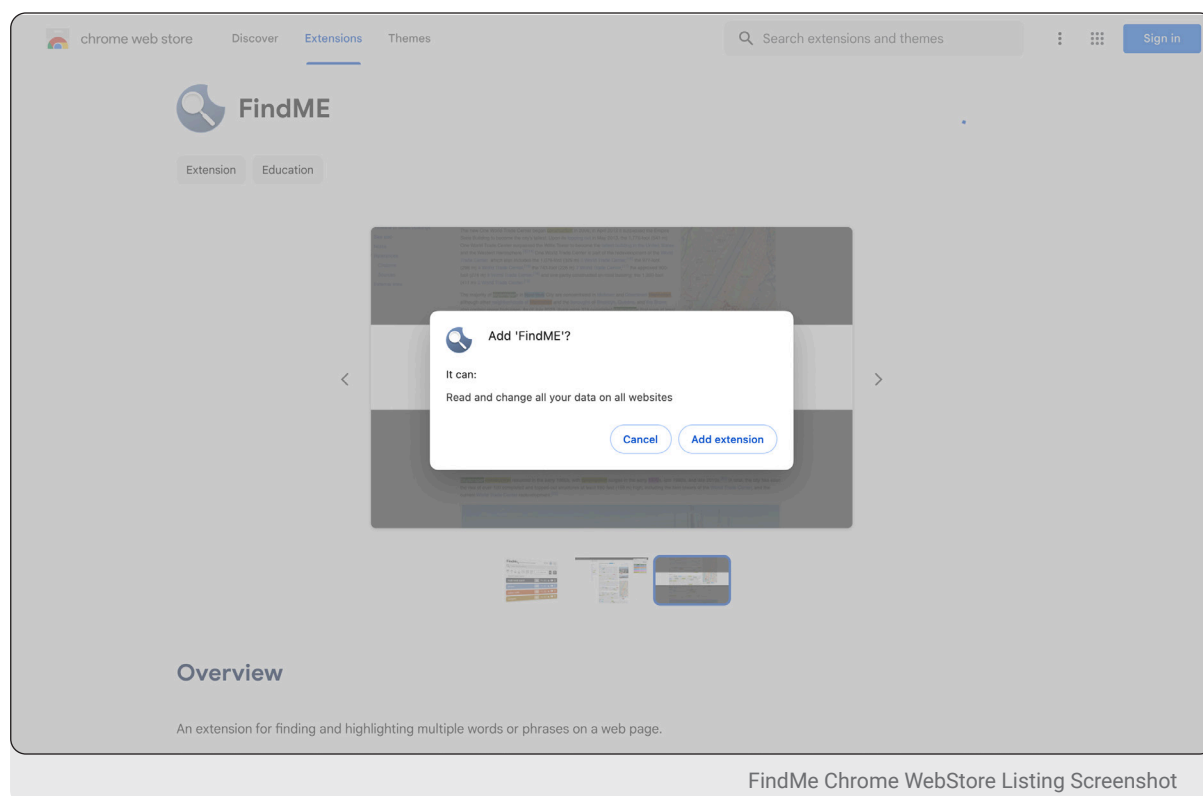
Step 2: FindMe Page

- The FindMe Chrome Page will open. You will be presented with a detailed information page: including feature reviews screenshots of the app and an overview of its features privacy and details.

click **Add extension**. If you do not agree with the permissions, you may choose not to install FindMe by clicking cancel.

Step 4: Install the Extension

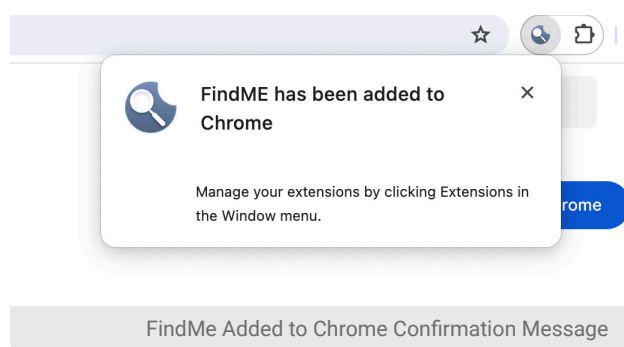
- Once on the extensions detail page, Click the **Add to Chrome** button located at the top-right of the page.
- A confirmation dialog box will popup, detailing the data and permissions the extension will have access to.
- Review the permissions, and if you agree,



FindMe Chrome WebStore Listing Screenshot

Step 5: Confirm Installation

- Chrome will automatically download and install the extension to the browser. Once the installation is complete, a confirmation message will pop-up to confirm.
- The FindMe icon will appear next to the address bar in your Chrome browser, indicating the extension has been downloaded and is active.



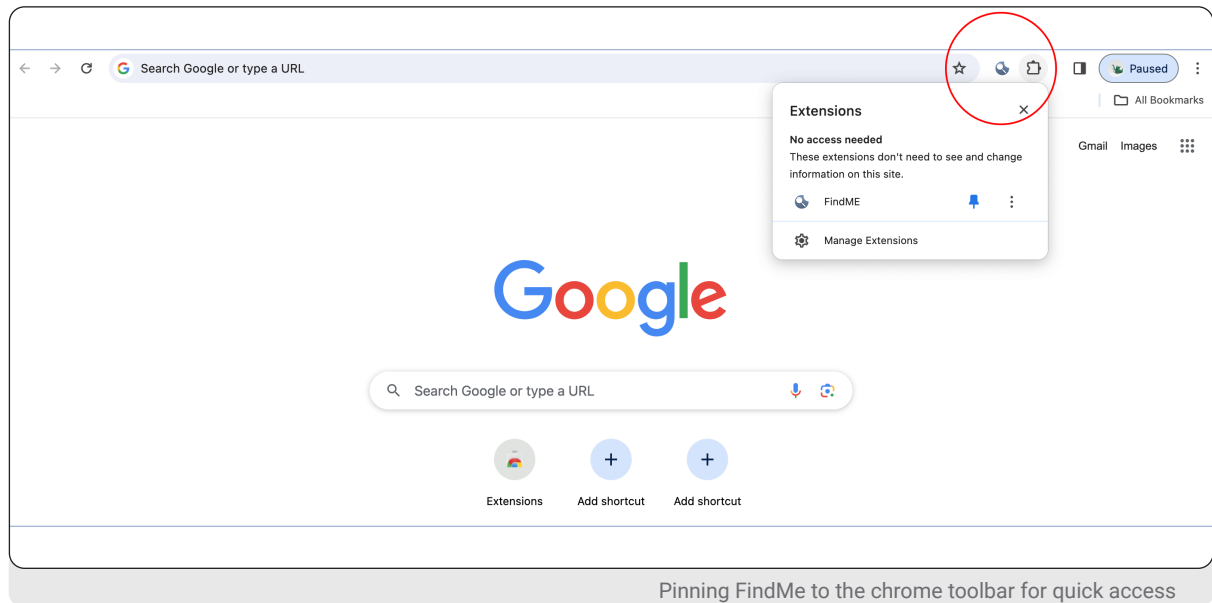
FindMe Added to Chrome Confirmation Message

Step 6: Pinning FindMe Icon to your extension Toolbar

After installing FindMe, you may notice

that the extension icon appears next to the address bar momentarily and then disappears. After the confirmation message disappeared. This is normal, Chrome hides new extensions to keep the toolbar uncluttered. To always keep the icon visible and accessible, follow these steps to pin it to your toolbar:

- Locate the Extensions Icon: Look for the puzzle piece icon on the upper right corner of your Chrome browser. This represents the Extensions menu.
- Open the Extensions Menu: Click on the puzzle piece icon to open a dropdown list of all your installed extensions.
- Look for FindMe: Scroll through the list until you find FindMe
- Pin the Extension: Next to the FindMe extension icon, you'll see a pushpin icon. If the pushpin is outlined (not filled in), the extension icon is currently hidden. Click the pushpin icon to change its status. When the pushpin icon is filled in, it indicates that the extension is pinned to your toolbar.



- Accessing the Extension: Once pinned, FindMe will always be visible on your Chrome toolbar. You can click the icon to quickly open the app.

By pinning the extension to the Toolbar, FindMe will always be on hand and readily accessible, making it easier to quickly open and use, as you browse.

03. Conclusion

Congratulations! You have successfully installed FindMe. The multi search term tool. Please remember to pin the icon to your browser toolbar for quick access. You are now set up and ready to enjoy the benefits of FindMe. Where Discover meets efficiency. We are confident it will enhance your research experience and look forward to your feedback.

For support, questions, or feedback, please reach out to us at support@softwirededucation.com we are here to help.

Thank you for choosing our extension.

Post-Installation Steps

After installing FindMe, consider taking a few moments to:

- Customise the extension settings according to your preferences, i.e Colour of highlight foreground and background this will be covered in further detail in the user guide.
- To get the most from the FindMe app, please read the complete user guide for the most up to date information.

Installation Troubleshooting

If you encounter any issues during the installation process, consider these tips:

- Ensure your internet is connected and the connection is stable.
- Make sure you're using the latest version of Google Chrome.
- Restart Chrome and restart your computer/laptop and try following the installation process again.

For further assistance, contact our support team support@softwirededucation.com

Download & Installation Guide Chrome Store Search

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FindMe, Software Version 1.0

For the most up to date documentation
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Welcome to the installation guide for FindMe. This step by step walkthrough will assist you through the process of adding FindMe to your Chrome browser on compatible Windows or macOS devices by searching the chrome store.

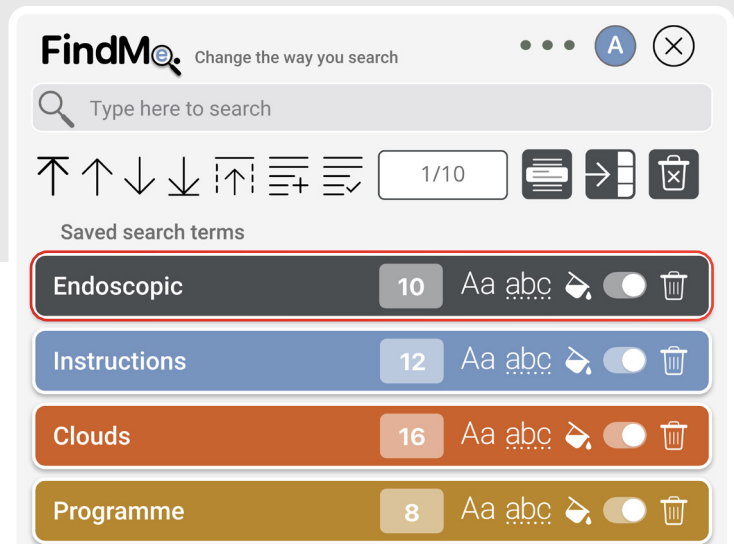
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FindMe Interface

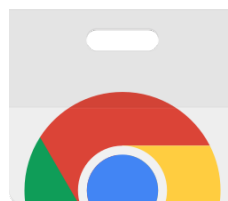
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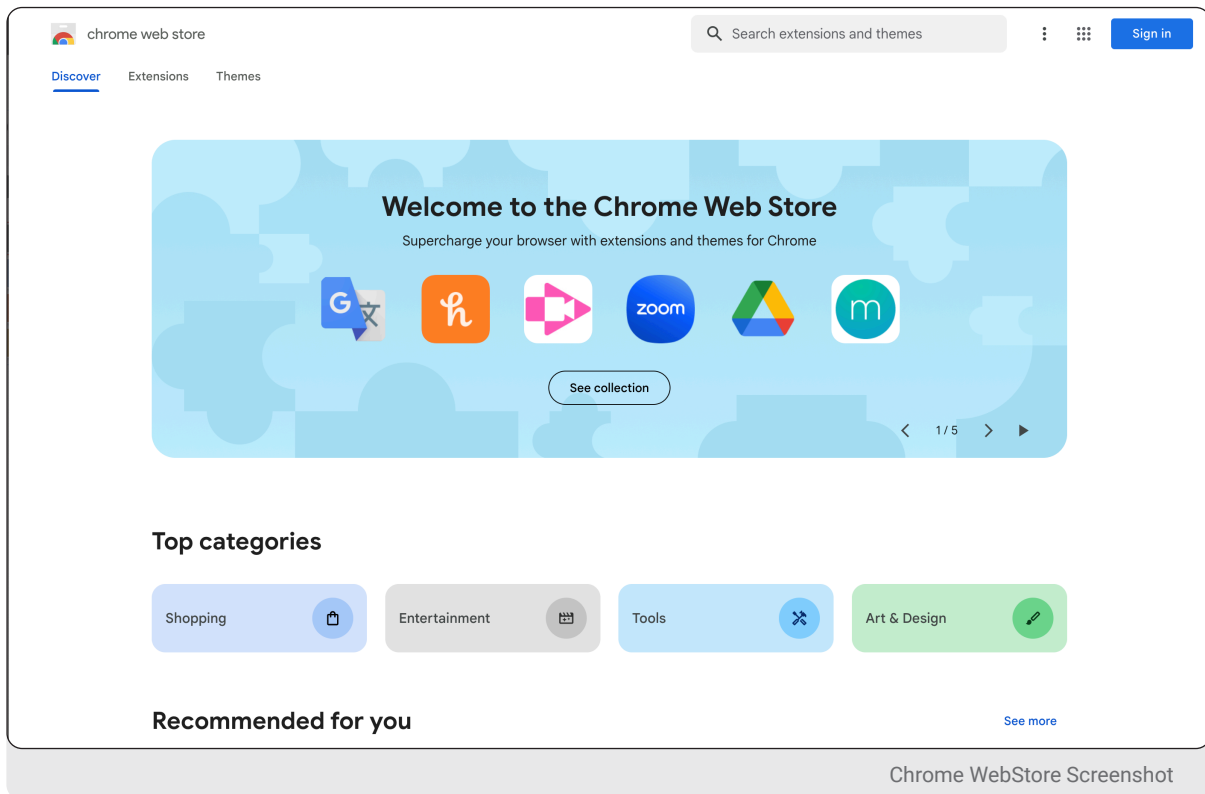
Please Follow these installation steps to install FindMe on your Chrome browser:



Step 1: Open the Google Chrome Web Store

- Launch the Chrome browser on your computer.

- Navigate to the Chrome Web Store by typing the URL into your browser's address bar. <https://chromewebstore.google.com> or by searching for "Chrome Web Store" in the Google search engine.

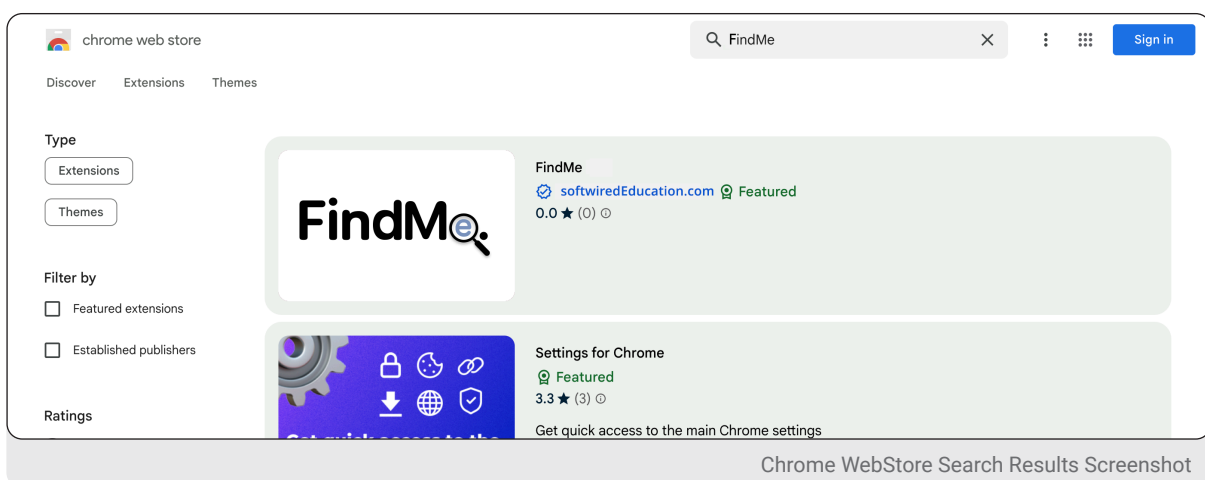


Step 2: Find the Extension

- Once you have navigated to the chrome webstore, use the search bar located at the top-left corner of the page.
- Type "FindMe" into the search bar and press **Enter**.

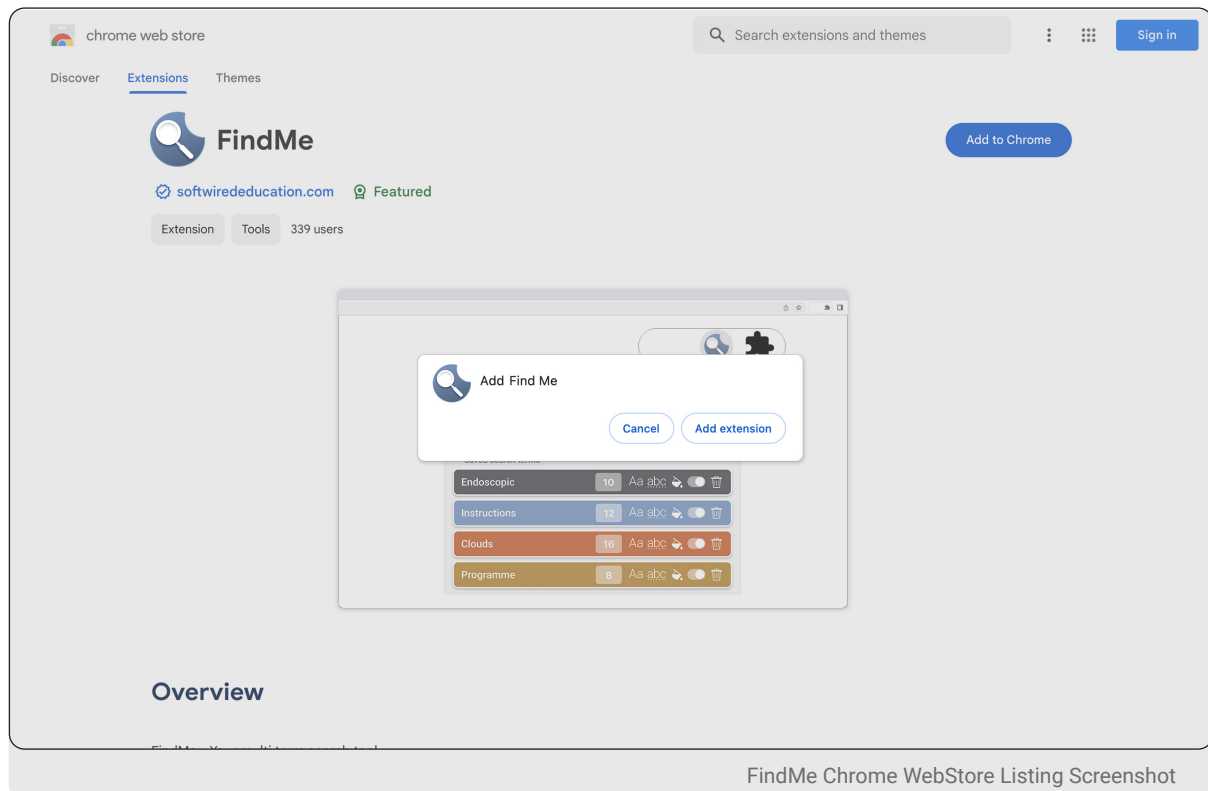
Step 3: Select the Extension

- From the search results listed, look for 'FindMe'
- Click on the extension: A more detailed information page including features reviews and images will be presented.



Step 4: Install the Extension

- Once on the extensions detail page, Click the **Add to Chrome** button located at the top-right of the page.
- A confirmation dialog box will popup ,
- detailing the data and permissions the extension will have access to.
- Review the permissions, and if you agree, click **Add extension**. If you do not agree with the permissions, you may choose not to install FindMe by clicking cancel.



FindMe Chrome WebStore Listing Screenshot

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- Chrome will automatically download and install the extension to the browser. Once the installation is complete, a confirmation message will pop-up to confirm.
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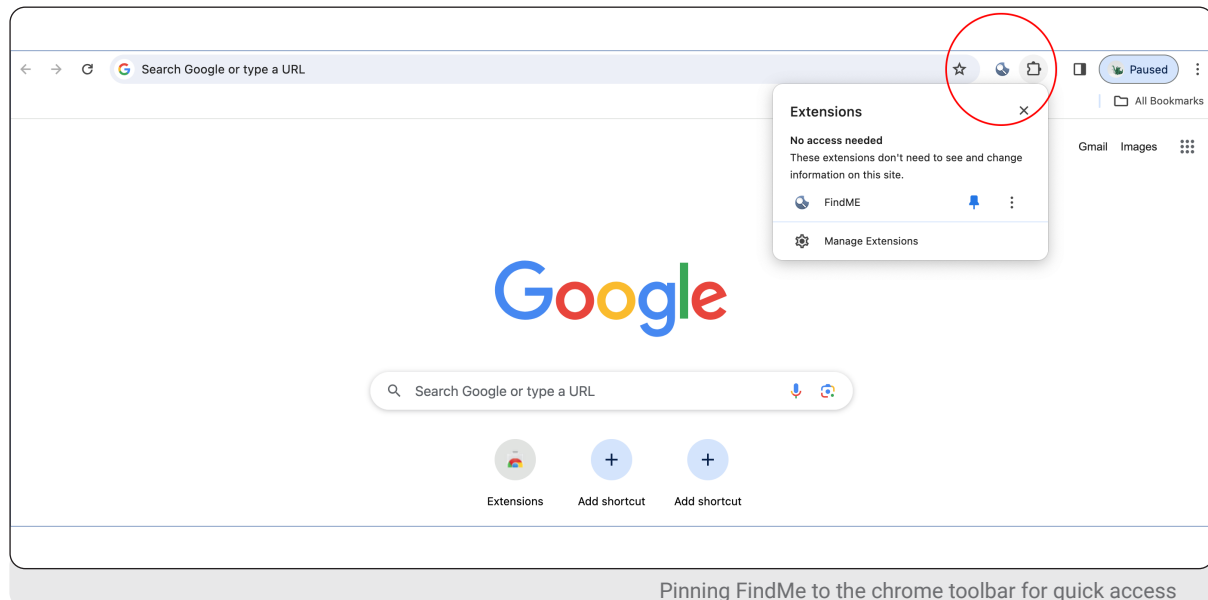
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Pinning FindMe to the chrome toolbar for quick access

03. Conclusion

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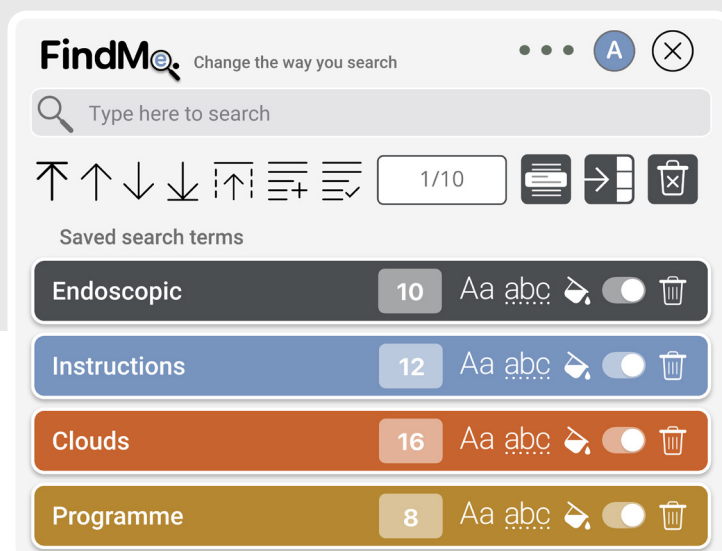
Targeting users with learning support from dyslexia to ADHD

Please read the FindMe user guide to setup your account and learn the fundamental features that will make FindMe your research and reading partner aiding you in your academic and professional success.

Before you can start using all the powerful features of FindMe, you'll need to create an account. Registering is easy and only takes a few minutes when signing up for your account please have your serial number to hand. You will need this to complete your registration process.

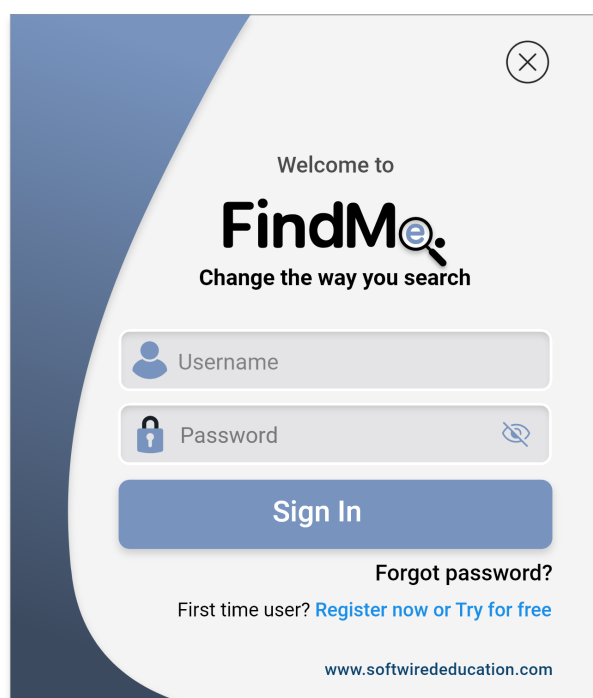
If you need secondary assistance or do not know where your serial number is please contact your educational institute workplace provider or disability student allowance supplier or partner.

01. Registration and Login



FindMe Interface

Step 1: Accessing the Registration Page



- Upon clicking the FindMe extension icon for the first time, you'll be greeted with the welcome screen. Here you will find the main option to enter your username and password. If your account has been setup by the Disability

Allowance Partner (DSA) educational institute or workplace they will provide you with your sign in details. If this is your first time registering, please follow these directions:

Step 2: Creating a New Account

- Click on the "Register now" link located below the Sign In button. This will take you to the registration page.

Step 3: Entering Your Details on the Registration page

- Fill in the required fields with your details. This includes your name first and last and email address. Some additional details may include your educational institute.
- Your email address, which will serve as your username.
- You will be required to enter the serial number given to you by your DSA provider or educational institute or employee as part of the registration process.

Step 4: Completing Registration

- You will be presented with links to the terms and conditions and privacy policy during your sign-up process, by creating an account you agree to these terms. Ensure you read these carefully before agreeing.
- Complete the process by clicking on a 'Register Now' button, which is at the bottom of the registration form.

Step 5: Account Confirmation and Error Handling

- Once you've filled in your details and clicked the 'Register Now' button, you should see a confirmation message indicating that you have successfully registered.
- You will receive a email asking to confirm you to activate your account.
- Please click on the 'confirm account'

button to activate your account.

- You can now return to the FindMe login page.

Error Handling

If there are any issues with the details you've entered, an alert will pop up on the registration screen. This alert will detail any errors that need to be corrected before you can successfully register. Common errors may include:

Incorrect Serial Code: Make sure the serial code provided is entered correctly, without any typos or missing characters.

Invalid Email Address: Verify that the email address is correct and formatted properly (e.g., user@example.com). It's important to use an email address you have access to, as it will be used for account verification and password recovery.

Password Strength: To create a strong password, ensure that it is at least 8 characters long and includes a combination of both lowercase and uppercase letters. It's also advised to include numbers and special characters for added security.

- After addressing any alerts and ensuring all information is correct, click the 'Register' button again to proceed.

Note: It's crucial to use an email address that you regularly check. We may send you important information updates periodically. For example to notify you of updates to the FindMe app or your account. Your email address will also be required for account verification links and password reset instructions if you ever forget your password.

Step 6: First-time Login

- Return to the FindMe login screen.
- Enter your new credentials in the Username and Password fields.
- Click the "Sign In" button to access your

FindMe account.

- You will now be presented with FindMe and its main user interface.

If at any point you encounter issues with registering or logging in, look for the 'Forgot password?' link to reset your password. If you need additional support, you can contact us for further assistance.

support@softwirededucation.com

Note for First Time Users: If you are evaluating the software on behalf of an educational institute or workplace, employer you can also opt for a free trial by clicking on "Try for free." This will give you temporary access to FindMe's features, allowing you to evaluate its capabilities fully.

Now that you're registered and logged in, you're all set to begin exploring the extensive capabilities of FindMe to enhance your online research and reading experience.

User Guide: Navigating the FindMe Interface

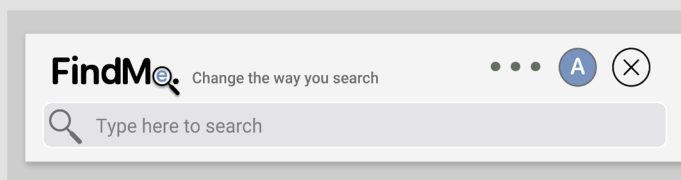
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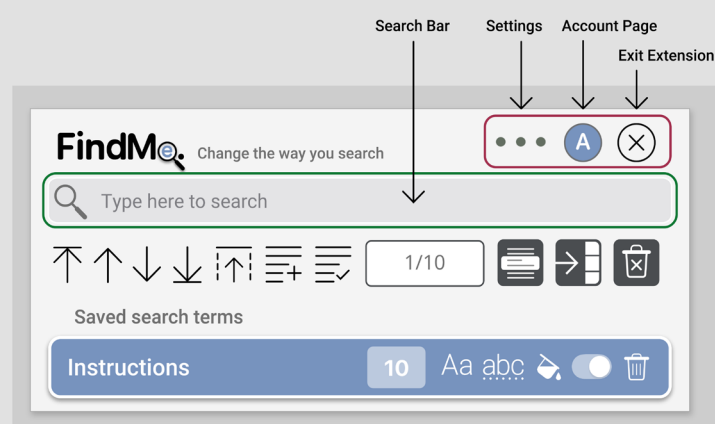
Welcome to the "Navigating the FindMe Interface" section of our user guide. This has been designed to help familiarise you with the FindMe interface, known for its intuitive and user-friendly design. Our goal is to place you, the user, at the forefront, ensuring a seamless integration into your daily browsing activities. Whether you're conducting in-depth research, perusing lengthy articles, or simply exploring the vast realms of the internet, the FindMe extension is here to enhance your experience.

This guide will break down the user interface of FindMe, in a simple, step-by-step approach to explain how the extension works. As we progress, we will highlight and examine each section of the FindMe interface, detailing the icons found. We will describe their function and the features they unlock, and their role in enhancing your search experience, ensuring that you gain a thorough understanding of how FindMe works.

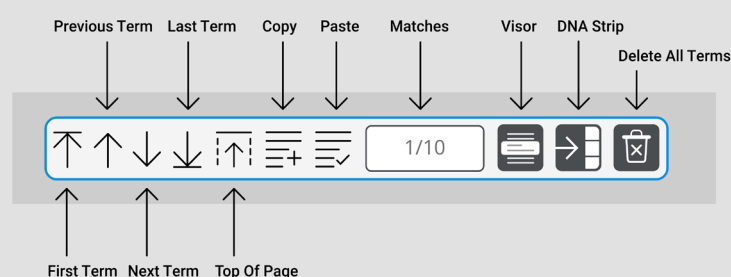
Initial User Interface



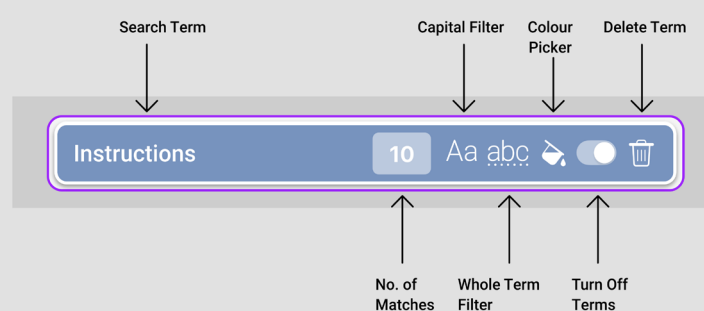
One Search Term Entered

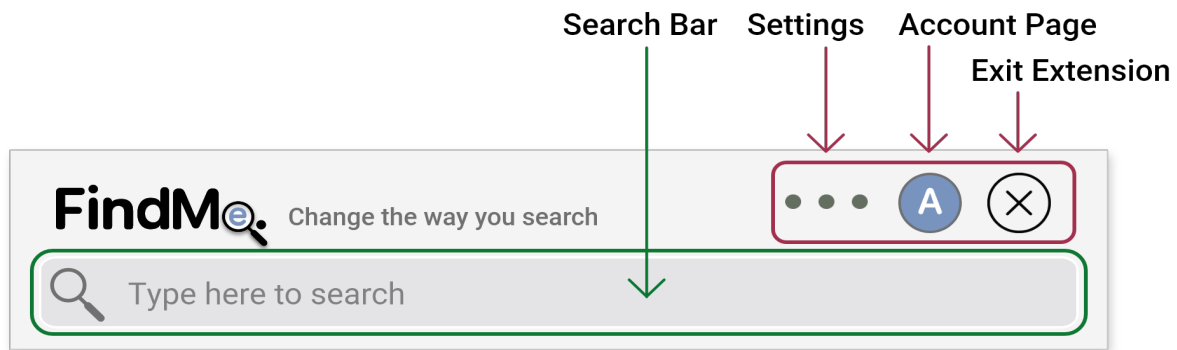


Navigation Toolbar



Secondary Term Toolbar





01. Settings Functionality

Settings Buttons

Opens a menu that allows you to customise your search preferences and other extension options. This includes an option to change the highlight colour of the term foreground and background.

How to Use

- Click the Settings icon.
- Select your desired options from the settings page.



Account Page Button

This feature directs you to your FindMe account page. Here you can upload an image that will be saved to your computer local browser storage and shown on the accounts page and the accounts icon on the main user interface page. Your account information is also stored Name email institution and the length of your licence including the remaining license time. Along with accompanying support details.

Note: On initial login your initials will display in the account button display. This can be changed by adding a profile picture to your account page.

How to Use

- Click the Account icon.
- Here, you can update your profile, change your password, and access account-related settings.



Exit Extension Button

Use this button to close the FindMe extension window.

How to Use

- Click the 'X' icon.
- The extension window will close, the DNA bar will disappear and any terms highlighted will be deselected and your search session will end.

Note: If you click off the extension on the webpage rather than clicking close icon the search terms and DNA will still be visible, ready to open the extension and carry on searching.

02. Search Term

Search Bar

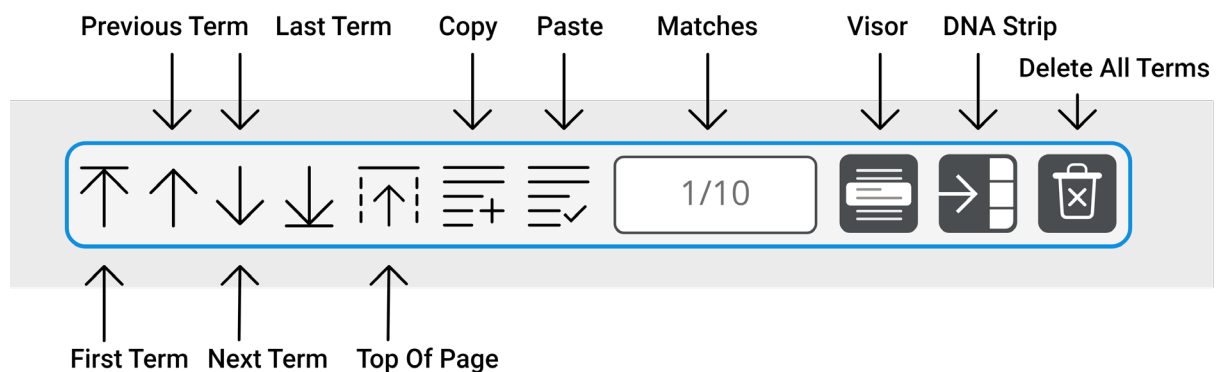
The Search Bar is where you can type in the terms you wish to find within the current webpage.

How to Use

- Click inside the Search Bar.
- Type in your search term.
- Press 'Enter' to initiate the search.

Once a search term has been entered into the search bar and you have pressed enter to initiate the search the interface will expand to allow the navigation bar and the term toolbar to appear.

Note: If no search term results are found the navigation bar will shake and no matches will be displayed.



03. Navigation ToolBar

The navigation bar is a central component of FindMe's interface, providing quick access to search functionality that allows for webpage navigation and term management.



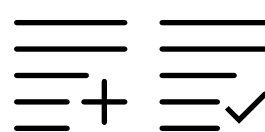
Previous Term and Next Term Arrows

These arrows facilitate movement through the occurrences of a search term within the webpage, allowing you to jump to the previous or next instance with ease.

How to Use

- After performing a search, click the "Next Term" arrow to move forward to the next highlighted term.
- To move back to a previous term, click the "Previous Term" arrow.
- The counter in the middle indicates your current term position out of the total occurrences found.
- To move to the top of the page or to jump

to the start or end of the found terms. Click on the corresponding icon.



Copy and Paste

FindMe can search for up to four terms, per webpage. The

Copy button will select and copy your saved search terms. When opening a new tab and activating the FindMe extension the paste button will automatically highlight, notifying you there is an option available to paste your saved search terms into the current url. This is especially useful when searching multiple pub med or academic articles for the same reference terms.

How to Use

- Highlight the term in your document.
- Click the "Copy" button to copy the term.
- Click the "Paste" button to paste a previously copied term into the Search Bar.

Left Number
Term Position

1/10

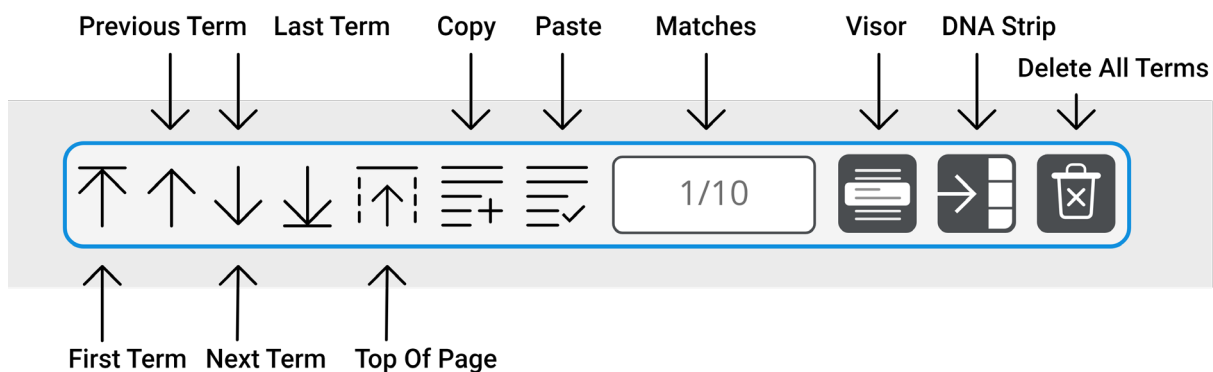
Right Number
Term Count

Matches

The matches counter indicates how many instances of the selected search term are found on each webpage.

How to Use

- Look at the counter to see the number of matches.



03. Navigation Tool Bar Continued



Visor Concentration View

The Visor creates a dark overlay around the page, leaving only the search terms highlighted. This helps focus your attention on the occurrences of the term.

How to Use

- Make sure your search term is selected and highlighted red.
- Click the "Visor" icon to activate this view.
- Click again to deactivate and return to the standard view.

Extending the Visor Size

To extend the search highlight when viewing terms with the visor enabled. Click shift and scroll your mouse wheel upwards/down to expand and contract the viewable concentration focus window.



DNA Search Bar

This innovative feature provides a visual representation of where the search terms appear on the page, similar to markers on a scrollbar.

How to Use

- After searching, notice the DNA Strip alongside the scrollbar of your document.
- Click on a marker within the DNA Strip to jump directly to that occurrence in the text.

Note: By default the DNA bar is turned on.

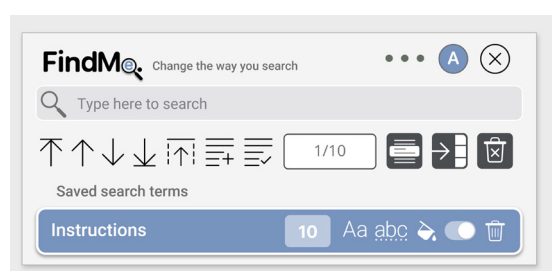
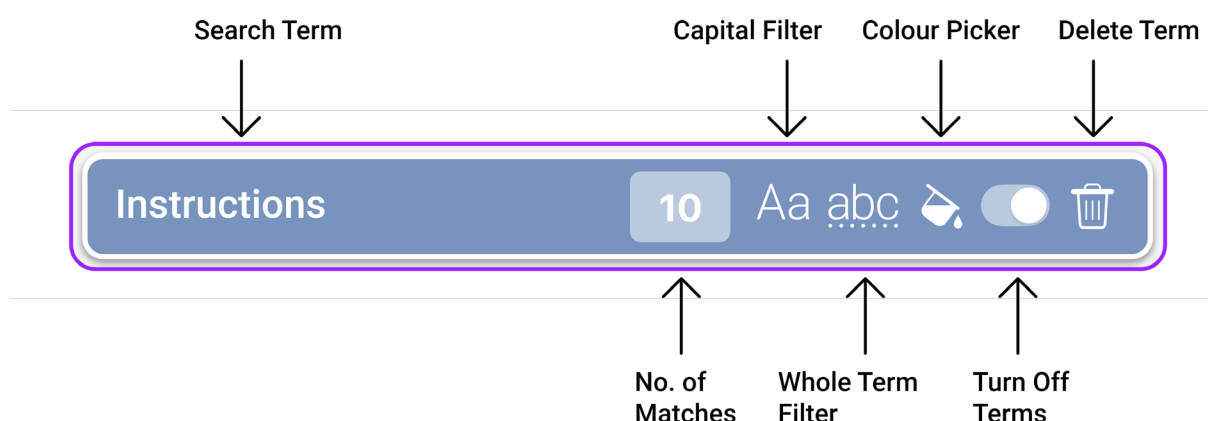


Delete All Terms

When you want to clear your current search terms and start anew, this feature removes all entered search terms at once.

How to Use

- Click the "Delete All Terms" button to remove all active search terms.
- Confirm the deletion if prompted to clear your search slate.



Using the Navigation Bar

With the term selected, you can use the Navigation Bar to jump to the next or previous instance of that term in your document. The Navigation Bar's controls will only affect the highlighted term, allowing for focused reviewing of your search results.

04. Term Tool Bar

Term Tool Bar Functionality

Each term you search has its own 'Term Toolbar', which offers several filters and actions designed to fine-tune the search process. FindMe currently allows up to four individual term searches per page.

User Note: Selecting and Navigating Search Terms

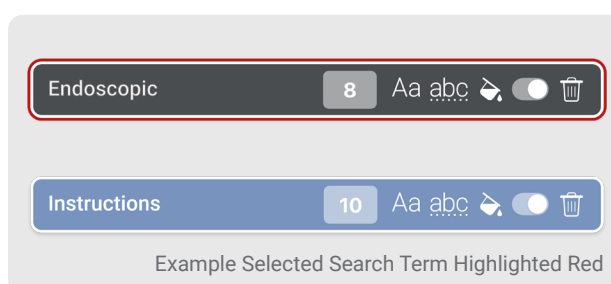
Before diving into the specific tools within the Term Toolbar, it's important to understand how to activate and work with each search term separately.

Activating a Search Term

When you want to navigate through the occurrences of a specific search term within your document, you must first select the term by clicking on it in the Term Toolbar. You'll know a term is active when it's framed by a red outline. This visual cue indicates that the Navigation Bar is now linked to your chosen term.

Switching Between Saved Searched Terms

To navigate occurrences of a different term, simply click on the new term in the Term Toolbar. The red outline will shift to the newly selected term, and you can then use the Navigation Bar to move through its occurrences. If you wish to search for a new term, type it into the search field and it will be added to your Term Toolbar for navigation up to a maximum of four terms.



Search Term: The search term is displayed on the left hand side of the term toolbar.

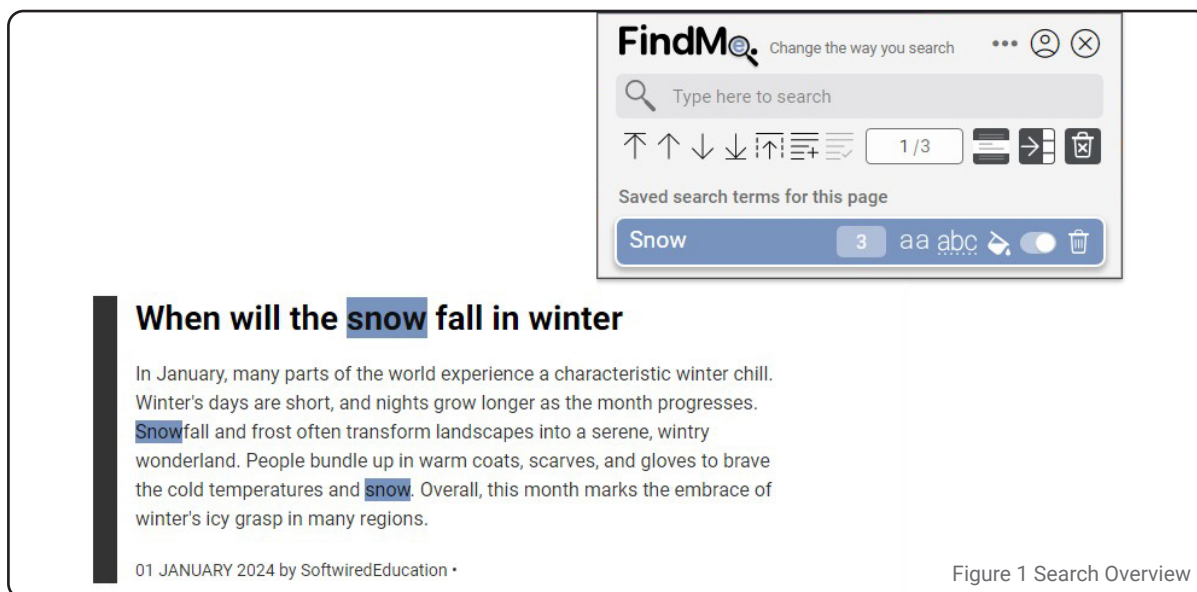


Figure 1 Search Overview

Term Bar Colour: The term toolbar colour will be the same colour as the terms found on the webpage, in this case the terms will be highlighted blue.



Number of Matches:

The term bar displays a secondary count of how many term instances are found. Important for multiple term searches.

Where the navigation bar

only displays the number of terms on the currently selected highlighted term.



Capital On/Off Search Filter

Case sensitivity enhances search precision, crucial in technical documentation, code or academic contexts where case differences are significant. Activating this

feature distinguishes between proper nouns and common words. This level of specificity leads to more accurate and efficient information retrieval, thereby streamlining the research process.

How to Use

- Click the 'Aa' icon to activate case sensitivity. When active, only terms with the exact case as typed will be highlighted.
- Click again to deactivate case sensitivity,

which will highlight terms regardless of capitalisation.

When will the snow fall in winter

In January, many parts of the world experience a characteristic winter chill. Winter's days are short, and nights grow longer as the month progresses. **Snow**fall and frost often transform landscapes into a serene, wintry wonderland. People bundle up in warm coats, scarves, and gloves to brave the cold temperatures and snow. Overall, this month marks the embrace of winter's icy grasp in many regions.

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Figure 2 Capital Search

When capitalisation is turned on the number of matches highlighted drop from three in figure 1 to one in figure 2.



Word sensitivity: Searching for partial words like 'prove' can yield broader results such as 'improve', while whole-word-only searches focus on the exact term.

This approach to search enhances specificity and relevance in your results.

How to Use

- Toggle case sensitivity for the search term.
- The search will refresh to highlight only the whole instances of the term.

When will the **snow** fall in winter

In January, many parts of the world experience a characteristic winter chill. Winter's days are short, and nights grow longer as the month progresses. Snowfall and frost often transform landscapes into a serene, wintry wonderland. People bundle up in warm coats, scarves, and gloves to brave the cold temperatures and **snow**. Overall, this month marks the embrace of winter's icy grasp in many regions.

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Figure 3 Whole word term search

Snowfall has been filtered out of the search terms in Figure 3. The number of search terms found in total has been updated. To reflect the new number of terms found, which is two in this example.



Colour Picker

When searching up to four phrases or words simultaneously. Varying the colours for each term can make it easier to identify and compare their

occurrences and contexts. Figure four shows the highlight colour changing from blue to

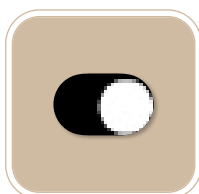
green.

How to Use

- Click the colour picker icon.
- Select a colour from the palette that appears. The term's tab bar and the document highlighted search instances will automatically update.

The screenshot shows the FindMe application interface. At the top, there's a search bar with the text 'Type here to search'. Below it, a toolbar contains various icons for navigation and search. A section titled 'Saved search terms for this page' shows a list with the term 'Snow' and a count of 3. The main document area displays the text 'When will the **snow** fall in winter' with 'snow' highlighted in green. A color picker tool is overlaid on the right side of the document, showing a green color selection with RGB values 51, 133, 41.

Figure 4 Colour Picker



Term Off

This feature temporarily disables the term from the current search without deleting it, allowing for focused searching on other terms.

How to Use

- Click the 'toggle' icon/button to toggle the visibility of the term's highlights in the document from on to off.
- Click again to reactivate the term in the search.



Delete Term

Use this to remove the search term highlighted from the current session completely.

How to Use

- Click the trash bin icon to delete the term.
- Confirm the deletion if prompted, and the term will be removed from the search and the Term Toolbar.

Advanced user Settings

Released: January 2024
FindMe, Software Version 1.0

For the most up to date documentation
please see:
www.softwirededucation.com/user-manuals

Managing Your Profile

The account page accessed via the accounts button at the top right of the user interface on the main page, holds your personal information.

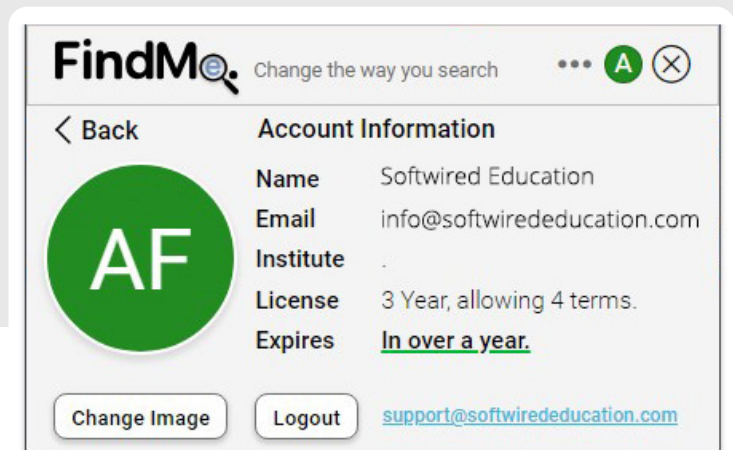
Profile pictures currently is set automatically to display your initials. In upcoming releases you will be able to upload a profile picture. Profile pictures will be visible in the accounts page and in the main interface page.

If you need assistance there is a support email address that you can contact if you have a list of questions.

01. Account Page

FindMe account page. Your account information is stored your name email institution and the length of your licence including the remaining license time. Along with accompanying support details.

Note: On initial login your initials will display in the account button display. This can be changed by adding a profile picture to your account page.



FindMe Account Interface

Support and Resources

Released: January 2024
FindMe, Software Version 1.0

For the most up to date documentation
please see:
www.softwirededucation.com/user-manuals

Frequently Asked Questions (FAQs)

Welcome to the FAQ section of the FindMe user guide. To check for the most recent version of the FAQ please see

www.softwirededucation.com/faq

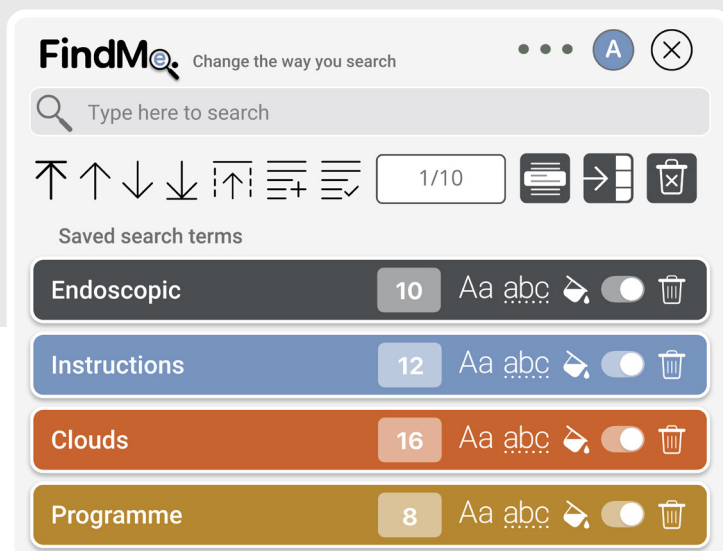
This section is designed to provide you with information and insights on how FindMe works and how we look after our users information. We've compiled a list of the most frequently asked questions to help you resolve common issues and questions.

If your question isn't addressed here, remember that our Customer Support team is always ready to assist you with any further inquiries.

01. Information

What information are we storing?

We store your full name and email address and institution which we use for registration and sending an email confirming your registration. The password you set is only know to you. We may email you tips and suggestions or to inform you of product updates.



FindMe Account Interface

Do you track the searches I make?

The search terms you make against a web page are never stored on our servers and nor is the URL you are searching, the search is made client side and your previous searches are stored in the browser, accessible only to the FindME extension.

Can I search for anything?

There are no restrictions to the terms you can enter or the pages you can search on.

Are there any pages FindMe doesn't work on or search?

We have done our best to test FindME but the internet is a big place, we may have missed some of it! Pages that have html text areas are slightly problematic, although the latest release now addresses these issues. If you are highlight any issues, please use our contact page to address any issues.

It will not search googles own account page or

setting pages - a block put in place by google.

Can I be assured the searches I make are accurate?

We have tested the extension extensively, however, due to the nature of web page design there may be instances where the extension shows it has found more terms than you can see, or misses terms that you are sure are present.

If you have any issues please email us at support@softwirededucation.com

Where possible please provide examples with screenshots and URL addresses we will do our best to address them.

Does FindMe work in different languages?

We have tested FindME against as many languages as we can and believe it will search effectively against text in most, if not all, languages commonly displayed on the internet. We have also built in a system for Latin character based languages that use diacritics, to allow you to enter a term without any accents and still find those words in their language specific form. For example searching for hotel will also highlight instances of hôtel, searching for inalttime will highlight instances of înălțime. You shouldn't need to know the language inside out to be able to search for terms in it, nor should you need to know how to construct the accents on your keyboard just to do a search, however, if you do we support that as well and as a shortcut you can highlight a term on a page and search for it directly from the popup right click menu. We think we've got your search needs covered!

Can you search Online PDF Files?

Our initial release version 1.0 will not search PDF documents displayed through Chrome, however, once we have conducted our testing

on the module that is in development we will be releasing a fully PDF aware update.

Can I search an image for text?

Currently not, we have tested some OCR techniques that definitely work but we are not sufficiently happy with their speed and requirements they place on your computer to be happy to release that feature just yet.

02. Customer Support

Should you require personalised assistance, our customer support team is ready to help you with any queries or issues that aren't covered in the FAQs or software manual.

Every piece of feedback is an opportunity for us to grow and refine FindMe.

Reporting Issues and Asking Questions

If you encounter any issues or have questions about how FindMe works, we want to hear from you. Please do not hesitate to reach out with:

- Technical problems you are experiencing.
- Questions about functionalities or features.
- Usability concerns or difficulties in navigating the extension.
- Suggestions for Improvements and New Features
- Please provide screenshots of the errors with details of the version of google chrome you are using as well as the URL and search term. So we can try and recreate the error.

Have an idea that can make FindMe even better?

Whether it's a small tweak or a big idea for a new feature, your suggestions are welcome. Share your thoughts on:

- Improvements to existing features.
- New functionalities you would like to see.
- Overall user experience enhancements.

Your insights are invaluable in helping us shape the future of FindMe. Together, we can ensure that the extension not only meets but exceeds your expectations.

Contact:

support@softwirededucation.com

www.softwirededucation.com

02. Conclusion

We hope this guide has equipped you with the knowledge to use FindMe effectively. Remember, our team is here to support your journey, and we welcome your input to make FindMe even better. Explore, experiment, and excel with FindMe.